

CLAIMS & DISPUTE CONSULTANTS

FINANCE OUTLOOK

GATEWAY TO FINANCIAL EMPOWERMENT

INDIA

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RECOGNIZES

VIEVA INTECH

AS ONE OF THE

10 MOST PROMISING CLAIMS AND DISPUTE
CONSULTANTS - 2026

Through this certification, Finance Outlook India extends
its recognition, gratitude, and admiration to some of
the most prominent claim and dispute consultants.



SHIWANI PRADHAN
Assistant Editor

VIEVA INTECH

Weaving Technology & Expertise into Every Claim Journey



Jignesh Ved
Director

India's claims and dispute consulting market is being shaped by rising insurance awareness, expanding warranty programs, and an increasingly digital-first consumer base. With growing demand for embedded insurance and stricter compliance mandates, the industry is moving rapidly toward automated, AI-enabled, and near real-time claims servicing.

However, this evolution also brings persistent challenges — delays in turnaround time, inconsistent assessments, rising fraud, leakages, and limitations in compliance oversight. The future of claims processing will be determined by how well technology, domain expertise, and regulatory precision are integrated.

Vieva Intech is Redefining this Transformation Journey

The company delivers a suite of intelligent platforms designed to meet near real-time expectations while preserving audit readiness, compliance integrity, and operational depth.

At the core of this suite is Motoveys — Vieva's flagship digital claims platform, which has independently processed over five million motor insurance claims, making it one of India's most proven claims engines. Motoveys connects surveyors, workshops, investigators, claims processors, finance teams, and insurers through one integrated, configurable, and compliance-strong platform.

Its OCR-enabled companion, Moto Robo, rapidly verifies documents, extracts insights, and reduces manual scrutiny errors. Meanwhile, Moto AI Estimator leverages structured intelligence and historical claims data to deliver precise damage assessments, cost estimations, and acceptance probability ranges. These tools are reinforced with investigation triggers, watchdogs, and anomaly detection mechanisms for enhanced fraud control.

"It's not just about technology; it's a blend of empathy, field engineering, and strict compliance that drives everything we do. This is where technology truly meets domain expertise", says Jignesh Ved, Director, Vieva Intech.

Built On Experience. Powered By Intelligence.

Backed by over 100 cumulative person-years of claims experience, Vieva's platforms integrate real-world field intelligence, process discipline, and compliance depth. Supported by a 3500+ strong network of surveyors and claims processors, the system evolves through continuous learning and field feedback.

Deployments are turnkey-ready within 1 to 1.5 months, seamlessly integrating into client workflows and partner environments. Vieva delivers 99.9



Our approach is a blend of empathy, field experience, and compliance obligations — weaving inseparable, solution-focused relationships that deliver measurable outcomes

percent availability and SLA-based 24/7 operational support, ensuring trust, accuracy, and performance at scale.

"Every engagement is a partnership — not a project. We work with our clients on their KPIs, co-designing

solutions that deliver measurable outcomes", Jignesh emphasizes.

The Road Ahead: Claims That Think

The next milestone is being shaped by Motoveys@ Agent — a zero-touch, voice-enabled, AI-assisted claims platform. Equipped with LLM intelligence, RAG, and predictive decision systems, it empowers frontline processors to make accurate, context-aware judgments at the moment of claim inception. Its analytical dashboards provide deep visibility across the lifecycle, enabling insurers to improve control, reduce exposure, and ensure consistent, regulator-ready outcomes.

By unifying intelligence, automation, and domain logic, Vieva Intech is creating a future where claims decisions are faster, more consistent, and deeply informed by data—and where insurers, surveyors, and partners operate with unprecedented precision and trust. **FOI**